Page 1		Page 3
	1	MS. GARDNER:
	2	All right. At this time, I would
	3	like to call to order the Governing Committee
LAIP	4	meeting for the Louisiana Automobile Insurance
GOVERNING COMMITTEE MEETING	5	Plan. It's Thursday, September 14, 2017, at
	6	9:32 a.m. I'm Denise Gardner, Chairperson,
	7	presiding over the meeting.
	8	Agenda Item #1 is the antitrust
	9	preamble. I won't make y'all suffer through my
	10	reading of that again. We'll just enter a copy
	11	into the official record in the minutes.
Held at The Department of Insurance	12	Antitrust Preamble
1702 North 3rd Street	13	We are here to discuss and act on matters
First Floor Conference Room	14	relating to the business of the Louisiana
September 14, 2017	15	_
-	1	Automobile Insurance Plan and not to discuss or
Beginning at 9:32 a.m.	16	pursue the business interests of our individual
	17	companies. We should proceed with caution and
	18	alertness towards the requirements and
	19	prohibitions of federal and state antitrust
	20	laws. We should not engage in discussion -
	21	either at this meeting or in private
	22	conversations - of our individual company's
REPORTED BY:	23	plans or contemplated activities. We should
BETTY D. GLISSMAN, CCR	24	concern ourselves only with the business of the
	25	Louisiana Automobile Insurance Plan as set
Page 2	15	Page 4
1 APPEARANCES:	1	forth in the agenda for this meeting. Only
2	2	residual market matters may be discussed at
3 CHAIRPERSON; Ms. S. Denise Gardner	3	residual market meetings and each company's
4	4	voluntary market plans cannot be discussed.
5 BOARD MEMBERS:	5	We may not discuss the circumstances,
Mr. Aaron Angel (State Farm Auto Insurance)	6	conditions or actions under which our
6 (Present by Telephone) 7 Mr. Noel Bunol, IV (President of	7	individual companies will withdraw from
the Senate Designee)	8	particular lines of coverage in this state, or
8	9	will withdraw as servicing carriers for the
Mr. Bobby Dupre (LAFAC)	10	Plan. We may not discuss or agree to refuse to
Ms. Rana Reinholtz (Louisiana Farm Bureau)	11	supply servicing carrier services to the Plan
10	12	or agree to withdraw other services, products,
Mr. Christopher Howell (Department of	13	or lines of business. We also may not discuss
<ul> <li>Insurance Appointee)</li> <li>Ms. Caren Kerman (Progressive)</li> </ul>	14	or agree to refuse to do business with
(Present by Telephone)	15	individual or classes of insurers, producers,
13	16	brokers or insureds, unless clearly authorized
14 ALSO PRESENT:	17	and actively supervised by the state.
15 Ms. Suzy Sheriff (AIPSO)	18	Second agenda item is the minutes
		CONTRACTOR OF THE INTERPORT OF THE STREET OF
16 Mr. Robert Myers - General Counsel 17		
16 Mr. Robert Myers - General Counsel 17 18 AIPSO REPRESENTATIVES PRESENT BY PHONE:	19	from the September 22, 2016, meeting, which is
16 Mr. Robert Myers - General Counsel 17 18 AIPSO REPRESENTATIVES PRESENT BY PHONE: 19 Mr. Timothy Messier	19 20	from the September 22, 2016, meeting, which is under Exhibit #2. Oh, you know what, sorry,
16 Mr. Robert Myers - General Counsel 17 18 AIPSO REPRESENTATIVES PRESENT BY PHONE: 19 Mr. Timothy Messier 20 Mr. Colin O'Rourke	19 20 21	from the September 22, 2016, meeting, which is under Exhibit #2. Oh, you know what, sorry, guys, I'm kind of off balance today. We need
16 Mr. Robert Myers - General Counsel 17 18 AIPSO REPRESENTATIVES PRESENT BY PHONE: 19 Mr. Timothy Messier	19 20 21 22	from the September 22, 2016, meeting, which is under Exhibit #2. Oh, you know what, sorry, guys, I'm kind of off balance today. We need to go on the record of who's here, what
Mr. Robert Myers - General Counsel  AIPSO REPRESENTATIVES PRESENT BY PHONE:  Mr. Timothy Messier  Mr. Colin O'Rourke  Ms. Jennifer DeOliveira  Mr. Robert Powers  Ms. Kimberly Cochran	19 20 21 22 23	from the September 22, 2016, meeting, which is under Exhibit #2. Oh, you know what, sorry, guys, I'm kind of off balance today. We need to go on the record of who's here, what Governing Committee members are here. And
Mr. Robert Myers - General Counsel  AIPSO REPRESENTATIVES PRESENT BY PHONE:  Mr. Timothy Messier  Mr. Colin O'Rourke  Ms. Jennifer DeOliveira  Mr. Robert Powers	19 20 21 22	from the September 22, 2016, meeting, which is under Exhibit #2. Oh, you know what, sorry, guys, I'm kind of off balance today. We need to go on the record of who's here, what

1	Page 5		Page 7
1	MR. DUPRE:	1	(No response.)
2	Bobby Dupre, LAFAC.	2	MS. GARDNER:
3	MR. BUNOL:	3	All right. Agenda Item #3, report
$\begin{vmatrix} 1 & 4 \end{vmatrix}$	Noel Bunol, president of the senate.	4	from the Chairperson, which I don't really have
5	MR. HOWELL:	5	anything to report other than
6	Chris Howell, appointee.	6	MR. MYERS:
7	MR. MYERS:	7	It was an excellent fire drill.
8	Robert Myers, general counsel.	8	MS. GARDNER:
9	MS. REINHOLTZ:	9	It was an excellent fire drill. We
10	Rana Reinholtz, Louisiana Farm	10	have that down pat. But it's nice to have a
11	Bureau.	11	
12	MS. GARDNER:	12	heads up that it's coming. So most businesses
l		13	don't get that.
13	All right. We have by phone Aaron		So I don't know if anybody has any
14	Angel who represents State Farm. And myself	14	questions for the Chairperson?
15	who represents the Commissioner of Insurance.	15	(No response.)
16	And then oh, Caren, sorry, Caren. Caren	16	MS. GARDNER:
17	Kerman that represents Progressive.	17	If not, I'm going to move on to
18	And then with us in the room, we have	18	Agenda Item #4, which is report from general
19	Suzy Sheriff with AIPSO. And then I will have	19	counsel.
20	Suzy go on the record of who else is	20	MR. MYERS:
21	participating by phone for AIPSO.	21	It's been very quiet, but the most
22	MS. SHERIFF:	22	activity has surrounded the D&O policy. I
23	We have Tim Messier, Robert Powers,	23	talked to Rana this morning, because she knew
24	Tom Assad, Kimberly Cochran, Sherri Palermo,	24	about it. Suzy and I have been discussing this
25	Jenny DeOliveira, and Colin O'Rourke.	25	issue and Mr. Bunol and Bobby Dupre are
	Page 6		Page 8
1	MS. GARDNER:	1	familiar with the old days. And the reason we
2	Okay. Now, we'll go back to Agenda	2	have that policy is because it was a problem
3	Item #2, which is the minutes from the	3	many years ago and we want to protect those
4	September 22, 2016, Governing Committee meeting	4	members that are serving on this Board. It's
5	under Exhibit #2. I'll give you a few seconds	5	prohibitive expensive and it's not really.
6	to peruse those, and then I'll entertain a	6	It's \$7,500 a year or 8,000. Suzy has always
7	motion to approve unless there's any	7	been of the position we're like one of two
8	recommended changes.	8	states that have this and she's almost
9	MR. HOWELL:	9	convincing me, but I think we ought to wait a
10	I make a motion to approve.	10	
	I make a motion to approve.  MS. GARDNER:	10 11	little bit longer on it and keep it here,
11	MS. GARDNER:	11	little bit longer on it and keep it here, because this is a service that y'all are
11 12	MS. GARDNER: I have a motion by Mr. Howell.	11 12	little bit longer on it and keep it here, because this is a service that y'all are providing on a voluntary basis and you should
11 12 13	MS. GARDNER: I have a motion by Mr. Howell. MR. BUNOL:	11 12 13	little bit longer on it and keep it here, because this is a service that y'all are providing on a voluntary basis and you should have that protection.
11 12 13 14	MS. GARDNER: I have a motion by Mr. Howell. MR. BUNOL: Second.	11 12 13 14	little bit longer on it and keep it here, because this is a service that y'all are providing on a voluntary basis and you should have that protection.  And she pointed out to me this
11 12 13 14 15	MS. GARDNER: I have a motion by Mr. Howell. MR. BUNOL: Second. MS. GARDNER:	11 12 13 14 15	little bit longer on it and keep it here, because this is a service that y'all are providing on a voluntary basis and you should have that protection.  And she pointed out to me this morning, Bob, the plan that AIPSO has covers
11 12 13 14 15	MS. GARDNER: I have a motion by Mr. Howell. MR. BUNOL: Second. MS. GARDNER: And a second by Mr. Bunol to approve	11 12 13 14 15 16	little bit longer on it and keep it here, because this is a service that y'all are providing on a voluntary basis and you should have that protection.  And she pointed out to me this morning, Bob, the plan that AIPSO has covers you if there's any problems. Well, that's
11 12 13 14 15 16 17	MS. GARDNER: I have a motion by Mr. Howell. MR. BUNOL: Second. MS. GARDNER: And a second by Mr. Bunol to approve the minutes.	11 12 13 14 15 16	little bit longer on it and keep it here, because this is a service that y'all are providing on a voluntary basis and you should have that protection.  And she pointed out to me this morning, Bob, the plan that AIPSO has covers you if there's any problems. Well, that's fine, except my business is I like to control
11 12 13 14 15 16 17	MS. GARDNER: I have a motion by Mr. Howell. MR. BUNOL: Second. MS. GARDNER: And a second by Mr. Bunol to approve the minutes. Is there any discussion on the	11 12 13 14 15 16 17	little bit longer on it and keep it here, because this is a service that y'all are providing on a voluntary basis and you should have that protection.  And she pointed out to me this morning, Bob, the plan that AIPSO has covers you if there's any problems. Well, that's fine, except my business is I like to control everything and I can't control her insurance
11 12 13 14 15 16 17 18	MS. GARDNER:  I have a motion by Mr. Howell.  MR. BUNOL: Second.  MS. GARDNER: And a second by Mr. Bunol to approve the minutes. Is there any discussion on the motion?	11 12 13 14 15 16 17 18 19	little bit longer on it and keep it here, because this is a service that y'all are providing on a voluntary basis and you should have that protection.  And she pointed out to me this morning, Bob, the plan that AIPSO has covers you if there's any problems. Well, that's fine, except my business is I like to control everything and I can't control her insurance company that buys you coverage. So I would
11 12 13 14 15 16 17 18 19 20	MS. GARDNER:  I have a motion by Mr. Howell.  MR. BUNOL: Second.  MS. GARDNER: And a second by Mr. Bunol to approve the minutes. Is there any discussion on the motion?  (No response.)	11 12 13 14 15 16 17 18 19	little bit longer on it and keep it here, because this is a service that y'all are providing on a voluntary basis and you should have that protection.  And she pointed out to me this morning, Bob, the plan that AIPSO has covers you if there's any problems. Well, that's fine, except my business is I like to control everything and I can't control her insurance company that buys you coverage. So I would suggest that we keep it going. And it's going
11 12 13 14 15 16 17 18 19 20 21	MS. GARDNER:  I have a motion by Mr. Howell.  MR. BUNOL: Second.  MS. GARDNER: And a second by Mr. Bunol to approve the minutes. Is there any discussion on the motion?  (No response.)  MS. GARDNER:	11 12 13 14 15 16 17 18 19 20 21	little bit longer on it and keep it here, because this is a service that y'all are providing on a voluntary basis and you should have that protection.  And she pointed out to me this morning, Bob, the plan that AIPSO has covers you if there's any problems. Well, that's fine, except my business is I like to control everything and I can't control her insurance company that buys you coverage. So I would suggest that we keep it going. And it's going right now. It's out there and the policy has
11 12 13 14 15 16 17 18 19 20 21 22	MS. GARDNER:  I have a motion by Mr. Howell.  MR. BUNOL: Second.  MS. GARDNER: And a second by Mr. Bunol to approve the minutes. Is there any discussion on the motion?  (No response.)  MS. GARDNER: If not, those in favor say, "Aye."	11 12 13 14 15 16 17 18 19 20 21 22	little bit longer on it and keep it here, because this is a service that y'all are providing on a voluntary basis and you should have that protection.  And she pointed out to me this morning, Bob, the plan that AIPSO has covers you if there's any problems. Well, that's fine, except my business is I like to control everything and I can't control her insurance company that buys you coverage. So I would suggest that we keep it going. And it's going right now. It's out there and the policy has been renewed and Suzy just got on them, because
11 12 13 14 15 16 17 18 19 20 21 22 23	MS. GARDNER:  I have a motion by Mr. Howell.  MR. BUNOL: Second.  MS. GARDNER: And a second by Mr. Bunol to approve the minutes. Is there any discussion on the motion?  (No response.)  MS. GARDNER: If not, those in favor say, "Aye." (All "Aye" responses.)	11 12 13 14 15 16 17 18 19 20 21 22 23	little bit longer on it and keep it here, because this is a service that y'all are providing on a voluntary basis and you should have that protection.  And she pointed out to me this morning, Bob, the plan that AIPSO has covers you if there's any problems. Well, that's fine, except my business is I like to control everything and I can't control her insurance company that buys you coverage. So I would suggest that we keep it going. And it's going right now. It's out there and the policy has been renewed and Suzy just got on them, because they the way they break the policy up is
11 12 13 14 15 16 17 18 19 20 21 22	MS. GARDNER:  I have a motion by Mr. Howell.  MR. BUNOL: Second.  MS. GARDNER: And a second by Mr. Bunol to approve the minutes. Is there any discussion on the motion?  (No response.)  MS. GARDNER: If not, those in favor say, "Aye."	11 12 13 14 15 16 17 18 19 20 21 22	little bit longer on it and keep it here, because this is a service that y'all are providing on a voluntary basis and you should have that protection.  And she pointed out to me this morning, Bob, the plan that AIPSO has covers you if there's any problems. Well, that's fine, except my business is I like to control everything and I can't control her insurance company that buys you coverage. So I would suggest that we keep it going. And it's going right now. It's out there and the policy has been renewed and Suzy just got on them, because

Page 9 Page 11 with the auditors, keep having problems getting 1 1 Just to comment on the private the audits straightened out. We send it to 2 2 passenger, I guess from a Department 3 them and they say, we didn't get it. We send 3 perspective, we're kind of seeing a hardening of the market in the private passenger auto and it back to them, but we have that straightened 4 4 5 5 some rate filings coming in to increase rates. out. And also an uptick in calls relative to MS. GARDNER: 6 6 7 7 consumers that are having trouble finding So, Bob, I chair the residual market 8 for homeowners, too, and in that specific 8 coverage and now seeking out information on the 9 statute, they give the Board immunity, but I 9 residual market. So this is not a surprise to guess we lack that here. 10 me and I know it's not -- Noel and Bobby and I 10 11 MR. MYERS: 11 discuss this all the time. So it was something 12 We don't have that here. 12 that I've been anticipating seeing probably 13 MS. GARDNER: 13 since the last year, so. Well, maybe we ought to look at that. 14 MS. SHERIFF: 14 15 MR. MYERS: All right. I'll move on to C, which 15 Yes. That's right. 16 is the AIP and CAIP executive summaries and 16 17 17 budget variance report through December 31. MS. GARDNER: 18 2000- -- again, that should be '16. And that's 18 Okay. 19 MR. DUPRE: 19 Exhibit #5. 20 Do we need a motion? I'll make a 20 We ended the year \$2,339 under budget. So there's a couple of accounts that I motion. 21 21 would like to mention. Legal consultation was 22 MS. GARDNER: 22 under budget by \$3,049. As Bob mentioned, we No, no, we don't need any motion. 23 23 have fewer areas that are requiring his review 24 MR. MYERS: 24 25 I was just reporting. There's no 25 and there's really not been a lot going on. Page 10 Page 12 1 motion on the table. 1 Central processor was over budget by 2 MS. GARDNER: 2 2,216 and this is primarily due to plan 3 3 services hours. There was a proposal last Any questions for Bob on his report? year, you may remember, the application 4 (No response.) 4 5 MS. GARDNER: 5 submission requirement that took a lot of time 6 6 to do that proposal, and there were some other If not, we will move to Agenda Item proposals as well. For year to date through 7 #5, which is the AIPSO operations report. 7 8 July, we are currently at a variance under 8 Suzy. 9 MS. SHERIFF: 9 budget of \$16,086. 10 Thank you. The first item, Exhibit 10 The largest portion of that is for the D&O policy. As Bob mentioned, our renewal #3, there is a correction. That should be 11 11 December 31, 2016, for that period. For the 12 12 date on the policy every year was an issue in year, we had 3 private passenger applications, that we did not have audited financial 13 13 22 commercial apps, for a total of 25. statements. So we would go back and forth with 14 14 And moving on to the year-to-date the company with them saying they were going to 15 15 16 reports through July, and as I mentioned 16 cancel us if we didn't have them. So we asked earlier, we have gotten August numbers as well. 17 17 them this year to extend that. We did a 18 So through August, we now have 12 private 18 three-month policy. And so we now have a passenger and 22 CAIP apps, so 34. And through 19 19 renewal date of September. So we won't have to problem. However, that will have us end up July last year, we had 22. So it is 20 20 increasing. We will watch that to see why being over budget for the year. 21 21 22 we're starting to get more private passenger. The only other items I will quickly 22 23 For the May quota quarter, we had 13 mention, outside storage, we had budgeted 23 as the commercial policy in force count. 1,200. We're under budget by 613. We will be 24 24

25

25

MS. GARDNER:

under budget for the 1,200, because Denise did

Page 13 Page 15 1 close out that storage. approved: For fiscal year 2019, 15,800,000; 1 2 Consultation, we're under budget by 2 for fiscal year 2020, 16,800; for fiscal year 3 2,707. One of the reasons for that is we did 3 2021, 17,200,000; and for fiscal year 2022, not have the April meeting. There were no 17,500,000. This does not require action. 4 4 5 agenda items requiring that we meet, so we 5 It's just for the Committee's information. 6 cancelled that meeting. And central processor 6 And the last item on the operations 7 is currently under budget by 5,691. I do 7 report is records retention and destruction 8 expect that to be closer to budget by year end, 8 schedule, which is Exhibit #7. In 2012, the 9 but we will be under, because again that 9 Committee approved our schedule and there are a 10 meeting. 10 few changes in this schedule that Denise and 11 Are there any questions about either 11 Bob have both looked at and were comfortable 12 of the budget reports? 12 with, but wanted the Committee to see them, so 13 (No response.) 13 they could approve them. 14 MS. SHERIFF: 14 The couple of changes, we increased 15 If not, I'll go quickly through the the application retention from two years and 15 16 AIO update. For the third quarter of 2017, and 16 one month to 13 months, which is what most 17 that's the May quota quarter, they had written 17 other plans are retaining them. We increased 18 7.6 million in net written premium. There are 18 rejected applications from two years to three 19 326 assignments and 576 policies in force. 19 years. The appeal files, we are decreasing it 20 They continue to write for four states, New 20 from 10 years to five years after final 21 Jersey, Georgia, New Hampshire, and D.C. and 21 disposition. And we added EASi unmatched 22 the funding company is National Specialty 22 letters and EASi registrations, which were not 23 Insurance Company. 23 on the prior schedule. They are taking on a new role 24 24 MS. GARDNER: 25 effective October 1st. We have a service 25 So we need a motion to approve the Page 14 Page 16 1 provider agreement with the Florida JUA. So as 1 updated record retention -of October 1st, we will be issuing all personal 2 2 MS. SHERIFF: 3 and commercial policies out of AIPSO for 3 Yes, please. 4 Florida. We will be doing the service provider 4 MS. GARDNER: 5 for underwriting, policy issuance, premium 5 -- and destruction schedule. Motion, 6 collection, accounting, stat data collection, 6 Mr. Dupre? 7 and recordkeeping. We will receive claim data, 7 MR. DUPRE: 8 but we will not manage the claims function. So 8 I make that motion. 9 that would still be done out of Florida. And 9 MR. BUNOL: 10 my area will be processing the apps, they will 10 Second. 11 all be assigned to AIO. 11 MS. GARDNER: So this is a new thing for AIPSO. 12 12 I have a second by Mr. Bunol. We've never issued personal policies before and 13 13 Any discussion on the motion? 14 we will start that. 14 (No response.) 15 Are there any questions about the AIO 15 MS. GARDNER: 16 update? 16 All those in favor, say, "Aye." 17 (No response.) 17 (All "Aye" responses.) 18 MS. SHERIFF: 18 MS. GARDNER: 19 If not, the CAIP servicing carrier 19 Any opposed? selection, I just would like to read into the 20 20 (No response.) 21 record the mail vote that was approved. The MS. GARDNER: 21 22 committee did select National Continental 22 All right. That concludes the AIPSO 23 Insurance Company as its CAIP servicing carrier 23 operation report. Any questions for Suzy 24 for a four-year term beginning September 1, 24 before we move on to Agenda Item #6? 25 2018. And the following minimum fees were also 25 (No response.)

1	Page 17		Page 19
1	MS. GARDNER:	1	any questions at this time if you'd like.
2	All right. Agenda Item #6, which is	2	(No response.)
3	what? Okay. Item #6 under Exhibit #8,	3	MS. GARDNER:
4	limousine clarification.	4	And then when we approve this, you
5	MS. SHERIFF:	5	would submit the changed policy or endorsement
6	And Colin O'Rourke from AIPSO is	6	to the Department for approval?
7	going to cover the next two proposals.	7	MR. O'ROURKE:
8	MR. O'ROURKE:	8	That's correct. And these changes
9	Good morning. Just a couple of	9	are also changes that ISO has already made
10	points on the limousine clarification proposal.	10	MS. GARDNER:
11	It is a proposal that is designed to provide	11	Okay.
12	clarification between an E-Class for limousine	12	MR. O'ROURKE;
13	and D-Class for an airport limousine. So we've	13	and approved, so.
14	amended Rule 94 of the manual to accomplish	14	MS. GARDNER:
15	this.	15	All right. I will need a motion to
16	MS. GARDNER:	16	approve the proposed change for ride-sharing
17	All right. Any questions?	17	exclusions.
18	(No response.)	18	MR. DUPRE:
19	MS. GARDNER:	19	(Makes motion.)
20	If not, I'll entertain a motion to	20	MS. GARDNER:
21	approve the recommended proposed change to	21	I have a motion by Mr. Dupre.
22	Rule 94 of the manual.	22	MR. BUNOL:
23	MR. BUNOL:	23	Second.
24	I'll make a motion.	24	MS. GARDNER:
25	MS. GARDNER:	25	A second by Mr. Bunol.
	Page 18		D 00
	1490 10		Page 20
1	I have a motion by Mr. Bunol.	1	Any discussion on the motion?
1 2		1 2	_
	I have a motion by Mr. Bunol.	l	Any discussion on the motion?
2	I have a motion by Mr. Bunol. MR. DUPRE:	2	Any discussion on the motion? (No response.)
2	I have a motion by Mr. Bunol. MR. DUPRE: Second.	2 3	Any discussion on the motion? (No response.) MS. GARDNER: All those in favor, say, "Aye." (All "Aye" responses.)
2 3 4	I have a motion by Mr. Bunol. MR. DUPRE: Second. MS. GARDNER: A second by Mr. Dupre. Any discussion on the motion?	2 3 4	Any discussion on the motion? (No response.) MS. GARDNER: All those in favor, say, "Aye." (All "Aye" responses.) MS. GARDNER:
2 3 4 5	I have a motion by Mr. Bunol. MR. DUPRE: Second. MS. GARDNER: A second by Mr. Dupre. Any discussion on the motion? (No response.)	2 3 4 5	Any discussion on the motion? (No response.) MS. GARDNER: All those in favor, say, "Aye." (All "Aye" responses.) MS. GARDNER: Any opposed?
2 3 4 5 6 7 8	I have a motion by Mr. Bunol. MR. DUPRE: Second. MS. GARDNER: A second by Mr. Dupre. Any discussion on the motion? (No response.) MS. GARDNER:	2 3 4 5 6 7 8	Any discussion on the motion? (No response.) MS. GARDNER: All those in favor, say, "Aye." (All "Aye" responses.) MS. GARDNER: Any opposed? (No response.)
2 3 4 5 6 7 8 9	I have a motion by Mr. Bunol. MR. DUPRE: Second. MS. GARDNER: A second by Mr. Dupre. Any discussion on the motion? (No response.) MS. GARDNER: All those in favor, say, "Aye."	2 3 4 5 6 7 8 9	Any discussion on the motion? (No response.) MS. GARDNER: All those in favor, say, "Aye." (All "Aye" responses.) MS. GARDNER: Any opposed? (No response.) MS. GARDNER:
2 3 4 5 6 7 8 9	I have a motion by Mr. Bunol. MR. DUPRE: Second. MS. GARDNER: A second by Mr. Dupre. Any discussion on the motion? (No response.) MS. GARDNER: All those in favor, say, "Aye." (Al "Aye" responses.)	2 3 4 5 6 7 8 9	Any discussion on the motion? (No response.) MS. GARDNER: All those in favor, say, "Aye." (All "Aye" responses.) MS. GARDNER: Any opposed? (No response.) MS. GARDNER: Agenda Item #8, private passenger
2 3 4 5 6 7 8 9 10	I have a motion by Mr. Bunol. MR. DUPRE: Second. MS. GARDNER: A second by Mr. Dupre. Any discussion on the motion? (No response.) MS. GARDNER: All those in favor, say, "Aye." (Al "Aye" responses.) MS. GARDNER:	2 3 4 5 6 7 8 9 10	Any discussion on the motion? (No response.) MS. GARDNER: All those in favor, say, "Aye." (All "Aye" responses.) MS. GARDNER: Any opposed? (No response.) MS. GARDNER: Agenda Item #8, private passenger rate review, Exhibit #10.
2 3 4 5 6 7 8 9 10 11 12	I have a motion by Mr. Bunol. MR. DUPRE: Second. MS. GARDNER: A second by Mr. Dupre. Any discussion on the motion? (No response.) MS. GARDNER: All those in favor, say, "Aye." (Al "Aye" responses.) MS. GARDNER: Any opposed?	2 3 4 5 6 7 8 9 10 11	Any discussion on the motion? (No response.)  MS. GARDNER: All those in favor, say, "Aye." (All "Aye" responses.)  MS. GARDNER: Any opposed? (No response.)  MS. GARDNER: Agenda Item #8, private passenger rate review, Exhibit #10. MR. MESSIER:
2 3 4 5 6 7 8 9 10 11 12 13	I have a motion by Mr. Bunol.  MR. DUPRE: Second.  MS. GARDNER: A second by Mr. Dupre. Any discussion on the motion? (No response.)  MS. GARDNER: All those in favor, say, "Aye." (Al "Aye" responses.)  MS. GARDNER: Any opposed? (No response.)	2 3 4 5 6 7 8 9 10 11 12 13	Any discussion on the motion? (No response.)  MS. GARDNER: All those in favor, say, "Aye." (All "Aye" responses.)  MS. GARDNER: Any opposed? (No response.)  MS. GARDNER: Agenda Item #8, private passenger rate review, Exhibit #10.  MR. MESSIER: Thank you, Denise. This is Tim. So
2 3 4 5 6 7 8 9 10 11 12 13 14	I have a motion by Mr. Bunol. MR. DUPRE: Second. MS. GARDNER: A second by Mr. Dupre. Any discussion on the motion? (No response.) MS. GARDNER: All those in favor, say, "Aye." (Al "Aye" responses.) MS. GARDNER: Any opposed? (No response.) MS. GARDNER:	2 3 4 5 6 7 8 9 10 11 12 13 14	Any discussion on the motion? (No response.)  MS. GARDNER: All those in favor, say, "Aye." (All "Aye" responses.)  MS. GARDNER: Any opposed? (No response.)  MS. GARDNER: Agenda Item #8, private passenger rate review, Exhibit #10.  MR. MESSIER: Thank you, Denise. This is Tim. So our last rate change was an increase of 22.7
2 3 4 5 6 7 8 9 10 11 12 13 14 15	I have a motion by Mr. Bunol.  MR. DUPRE: Second.  MS. GARDNER: A second by Mr. Dupre. Any discussion on the motion? (No response.)  MS. GARDNER: All those in favor, say, "Aye." (Al "Aye" responses.)  MS. GARDNER: Any opposed? (No response.)  MS. GARDNER: Any opposed? (No response.)  MS. GARDNER: All right. Agenda Item #7, which is	2 3 4 5 6 7 8 9 10 11 12 13 14 15	Any discussion on the motion? (No response.)  MS. GARDNER: All those in favor, say, "Aye." (All "Aye" responses.)  MS. GARDNER: Any opposed? (No response.)  MS. GARDNER: Agenda Item #8, private passenger rate review, Exhibit #10.  MR. MESSIER: Thank you, Denise. This is Tim. So our last rate change was an increase of 22.7 percent effective in March of 2016. Last year,
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2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	I have a motion by Mr. Bunol.  MR. DUPRE: Second.  MS. GARDNER: A second by Mr. Dupre. Any discussion on the motion? (No response.)  MS. GARDNER: All those in favor, say, "Aye." (Al "Aye" responses.)  MS. GARDNER: Any opposed? (No response.)  MS. GARDNER: All right. Agenda Item #7, which is ride-sharing exclusions, Exhibit #9.  MR. O'ROURKE: Okay. That's me again. The ride-sharing exclusions proposal is also a countrywide proposal where we are proposing to exclude the ride-sharing activity for private passenger autos and we are also introducing	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	Any discussion on the motion? (No response.) MS. GARDNER: All those in favor, say, "Aye." (All "Aye" responses.) MS. GARDNER: Any opposed? (No response.) MS. GARDNER: Agenda Item #8, private passenger rate review, Exhibit #10. MR. MESSIER: Thank you, Denise. This is Tim. So our last rate change was an increase of 22.7 percent effective in March of 2016. Last year, we used our loss cost ratio approach because of the low volume of the plan and that resulted in an indication of 2.5 percent. So we took no action at that time. As you just heard, we're experiencing an increase in apps, but we're still about one app per month. The new loss cost indication is

	Dage 21	T	Dan- 02
1	Page 21		Page 23
1	would have an impact on individual insurance	1	what the market is doing. We're scheduled to
2	and it would be a change of 9.4 percent with a	2	bring those two items together. The result is
3	dollar impact of just about 1,200 annually.	3	a change of 16.8 percent. Because we're using
4	So given the low dollar impact and	4	this financial data, it doesn't have the
5	the fact that we're actually still only seeing	5	sub-line detail that we need to make a proposed
6	about one app per month, we are proposing to	6	change, but we do reproduce the indication in
7	take no change to rates at this time.	7	our loss cost template for the changes in our
8	I'll be glad to take any questions	8	sub-line coverage. If we were to take that,
9	you may have.	9	and then cap the changes at 10 percent, it
10	MR. DUPRE:	10	would result in a proposed change of 9.6
11	I make a motion that we keep the	11	percent with a dollar impact of about \$14,000
12	rates as written.	12	annually. We are proposing to take this cap
13	MS. GARDNER:	13	change for the upcoming year.
14	So Mr. Dupre has made a motion to	14	Are there any questions on this?
15	accept the recommended no rate change for 2017.	15	MS. GARDNER:
16	MS. REINHOLTZ:	16	Does anybody have any questions for
17	I second.	17	Tim?
18	MS. GARDNER:	18	(No response.)
19	I have a second by Rana.	19	MS. GARDNER:
20	Any discussion on the motion?	20	If not, I need a motion.
21	(No response.)	21	MS. REINHOLTZ:
22	MS. GARDNER:	22	(Makes motion.)
23	All those in favor, say, "Aye."	23	MS. GARDNER:
24	(All "Aye" responses.)	24	I have a motion by Rana to approve
25	MS. GARDNER:	25	the recommended rate change of 9.6 percent
	Page 22		Page 24
1	Any opposed?	1	increase for commercial business.
2	(No response.)	2	Do I have a second?
3	MS. GARDNER:	3	MR. DUPRE:
4	Okay. Agenda Item #9, which is	4	Second.
E		_	
5	commercial rate review. Exhibit #11.	15	MS. GARDNER:
6	commercial rate review, Exhibit #11. MR. MESSIER:	5 6	MS. GARDNER: I have a second by Mr. Dupre
6	MR. MESSIER:	6	I have a second by Mr. Dupre.
	MR. MESSIER: Okay. So the last rate change was a	6 7	I have a second by Mr. Dupre. Any discussion on the motion?
6 7	MR. MESSIER: Okay. So the last rate change was a decrease of 7.6 percent back in 2015. We've	6 7 8	I have a second by Mr. Dupre. Any discussion on the motion? (No response.)
6 7 8 9	MR. MESSIER: Okay. So the last rate change was a decrease of 7.6 percent back in 2015. We've actually had a little bit of a shift the last	6 7 8 9	I have a second by Mr. Dupre. Any discussion on the motion? (No response.) MS. GARDNER:
6 7 8	MR. MESSIER: Okay. So the last rate change was a decrease of 7.6 percent back in 2015. We've actually had a little bit of a shift the last couple of years in our book of business. It's	6 7 8 9 10	I have a second by Mr. Dupre. Any discussion on the motion? (No response.) MS. GARDNER: All those in favor, say, "Aye."
6 7 8 9 10	MR. MESSIER: Okay. So the last rate change was a decrease of 7.6 percent back in 2015. We've actually had a little bit of a shift the last couple of years in our book of business. It's actually been continuing quite a bit. The	6 7 8 9 10 11	I have a second by Mr. Dupre. Any discussion on the motion? (No response.) MS. GARDNER: All those in favor, say, "Aye." (All "Aye" responses.)
6 7 8 9 10 11	MR. MESSIER:  Okay. So the last rate change was a decrease of 7.6 percent back in 2015. We've actually had a little bit of a shift the last couple of years in our book of business. It's actually been continuing quite a bit. The sugarcane haulers have disappeared. And for	6 7 8 9 10 11	I have a second by Mr. Dupre. Any discussion on the motion? (No response.) MS. GARDNER: All those in favor, say, "Aye." (All "Aye" responses.) MS. GARDNER:
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	Page 25		Page 27
1	Thank you.	1	rates.
2	MS. GARDNER:	2	Are there any questions about either
3	All right. Moving on to Agenda Item	3	one of those budgets?
4	#10, which is our proposed budget for 2018	4	(No response.)
5	under Exhibit #12.	5	MS. GARDNER:
6	MS. SHERIFF:	6	Okay. If there are no questions for
7	Thank you. On Page 1 of Exhibit #12	7	Suzy, we need a motion to approve the 2018
8	is the AIP multi-year budget comparison report,	8	budget of 55,774 per the AIP and 17,980 for the
9	the variances. So as you can see, the 2017	9	CAIP.
10	budget was \$61,088. We are projecting that	10	MS. REINHOLTZ:
11	we're going to come in for the year at around	11	(Makes motion.)
12	\$57,000. And the 2018 budget is proposed at	12	MS. GARDNER:
13	\$55,774.	13	I have a motion by Rana.
14	A couple of items I'll go over	14	MR. BUNOL:
15	quickly. The insurance, we left it at 7,500.	15	Second.
16	That 1,500 variance is what I had mentioned	16	MS. GARDNER:
17	earlier that we paid for three months	17	A second by Mr. Bunol.
18	additional this year.	18	Any discussion on the motion?
19	The legal, we have decreased that	19	(No response.)
20	from 7,500 to 5,000. We have continually come	20	MS. GARDNER:
21	in under budget. You may remember years ago,	21	All those in favor, say, "Aye."
22	we had a 100,000 budget in legal and now we're	22	(All "Aye" responses.)
23	down to 5,000. The court reporter variance,	23	MS. GARDNER:
24	there again, is because of the meeting that was	24	Any opposed?
25	cancelled in April. And we are projecting that	25	(No response.)
-1	Page 26	-	Page 28
1	central processor will be 1,591 less than the	1	MS. GARDNER:
2	2017 budget.	2	Okay.
3	On Page 2, you can see by department	3	MS. SHERIFF:
4	where the changes are. Primarily field	4	Denise, one comment. We would need
5	operations, which is my area, we have decreased	5	to have the assessment this year. We do have
6	1,000. And policy products and plan services	6	still some extra cash, but with the 2017
7	has increased I'm sorry, has decreased there	7	expenses, we don't have that completed. So we
8	1,000 as well, because we had proposals that	8	were estimating it could leave us a little
9	we're hoping to not replicate next year. And	9	close if we did another year without the
10	then there's a minor change in data services.	10	assessment. So we would need an assessment
11	So, again, we're looking at 1,591 as a	11	approval.
12	decrease.	12	MS. GARDNER:
13	And I'll move on to the CAIP budget	13	Okay. So you just need the authority
14	on Page 3. The 2017 budget is 17,015. We did	14	to do the assessment?
15	not change our projections. And the 2018	15	MS. SHERIFF:
16	budget is 17,980, a difference of 965.	16	For the amount of the AIP budget.
17	One of the things that will be	17	MS. GARDNER:
18	happening or that did happen in 2017 that will	18	Okay. So I also need a motion to
19	not in 2018 was the audit of National	19	by Mr. Dupre to approve the assessment in the
20	Continental.	20	amount of the AIP budget.
21	And, again, on Page 4, you can see by	21	Do I have a second?
22	department where those changes are. Data	22	MR. BUNOL:
23	services increased. Financial services	23	Second.
24	increased. And this does include a 3 percent,	24	MS. GARDNER:
25	I believe, increase in AIPSO, the department	25	I have a second by Mr. Bunol.

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1	Any discussion on the motion?	1	MS. REINHOLTZ:
2	(No response.)	2	Yes.
3	MS. GARDNER:	3	MS. GARDNER:
4	All those in favor, say, "Aye."	4	Mr. Angel?
5	(All "Aye" responses.)	5	MR. ANGEL:
6	MS. GARDNER:	6	Yes.
7	Any opposed?	7	MS. GARDNER:
8	(No response.)	8	And Ms. Kerman?
9	MS. GARDNER:	9	MS. KERMAN:
10	Okay. Agenda Item #11, conflict of	10	Yes.
11	interest policy and statement under Exhibit	11	MS. GARDNER:
12	#13. Members will need to only Governing	12	Thank you. So we are now in
13	Committee members will need to complete this	13	Executive Session. We will ask everyone that
14	and get them back to Suzy. And if you have any	14	is a non-plan person to leave the room.
15	questions, ask Suzy.	15	(Executive Session.)
16	All right. That brings us to Agenda	16	MS. GARDNER:
17	Item #12, which is Executive Session. I will	17	All right. At this time, I'll
18	entertain a motion to go into Executive Session	18	entertain a motion to come out of Executive
19	to discuss the National Continental CAIP	19	Session. It's kind of odd, but we have to do a
20	compliance and audit.	20	roll call vote as well.
21	MR. BUNOL:	21	MR. HOWELL:
22	(Makes motion.)	22	(Makes motion.)
23	MS. GARDNER:	23	MS. GARDNER:
24	Mr. Bunol makes that motion.	24	So I have a motion by Mr. Howell to
25	MR. HOWELL:	25	come out of Executive Session.
	Page 30		Page 32
1	Second.	1	MR. DUPRE:
2	MS. GARDNER:	2	Second.
3	Mr. Howell seconds.	3	MS. GARDNER:
4	Since this is a public meeting, we	4	A second by Mr. Dupre.
5	will do a roll call vote, please.	5	And at this time, I will do a roll
6	Isn't that right, Robert?	6	call vote.
7	MR. MYERS:	7	Mr. Dupre?
8	Yes.	8	MR. DUPRE:
9	MS. GARDNER:	9	Yes.
10	Okay. So those in favor of going	10	MS. GARDNER:
11	into Executive Session please indicate your	11	Mr. Bunol?
12	affirmative.	12	MR. BUNOL:
13	So Mr. Dupre?	13	Yes.
14	MR. DUPRE:	14	MS. GARDNER:
15	Yes.	15	Mr. Howell?
16	MS. GARDNER:	16	MR. HOWELL:
17	Yes. Mr. Bunol?	17	Yes.
18	MR. BUNOL:	18	MS. GARDNER:
19	Yes.	19	Ms. Reinholtz?
20	MS. GARDNER:	20	MS. REINHOLTZ:
l .			
21	Mr. Howell?	21	Yes.
22	Mr. Howell? MR. HOWELL:	22	MS. GARDNER:
22 23	Mr. Howell? MR. HOWELL: Yes.	22 23	MS. GARDNER: Mr. Angel?
22	Mr. Howell? MR. HOWELL:	22	MS. GARDNER:

1	Page 33		Page 35
4		1	
1	MS. GARDNER:	1	Agenda Item #14, date of the next
2	And Ms. Kerman?	2	meeting is April 12, 2018, currently set for
3	MS. KERMAN:	3	that, but I may be in Panama on that date.
4	Yes.	4	Anyway, so just mark your calendars for April
5	MS. GARDNER:	5	12, 2018. And that concludes our agenda. At
6	All right. We are out of Executive	6	this time, I will entertain a motion to
7	Session. Please let the record reflect that	7	adjourn.
8	the Governing Committee did not take any formal	8	MR. HOWELL:
9	action while in Executive Session.	9	(Makes motion.)
10	Do we need a vote on anything on	10	MS. GARDNER:
11	this? We need to approve the audit.	11	Mr. Howell makes the motion.
12	MS. SHERIFF:	12	MR. BUNOL:
13	We need to accept the audit.	13	Mr. Bunol seconds.
14	MS. GARDNER:	14	Is anyone opposed to adjourning?
15	Okay. So at this time, I'll	15	(No response.)
16	entertain a motion to accept the National	16	MS. GARDNER:
17	Continental Insurance Company 2017 CAIP	17	Thank you.
18	compliance audit.	18	
19	MR. DUPRE:	19	
20	(Makes motion.)	20	
21	MS. GARDNER:	21	
22	I have a motion by Mr. Dupre.	22	
23	MR. BUNOL:	23	
24	Second.	24	
25	MS. GARDNER:	25	
	Page 34		Page 36
1	A second by Mr. Bunol.	1	REPORTER'S CERTIFICATE
2	Any discussion on the motion?	2	
3	(No response.)	3	I, BETTY D. GLISSMAN, Certified Court
4	MS. GARDNER:	4	Reporter, Certificate No. 86150, in and for the
5	All those in favor, say, "Aye."	5	State of Louisiana, do hereby certify that the
6	(All "Aye" responses.)	6	Louisiana Automobile Insurance Plan Governing
7	MS. GARDNER:	7	September 14, 2017, meeting was reported by me
8	Any opposed?	8	
	ing opposen.		in the stenotype reporting method, was prepared. I
	(No response.)	l	in the stenotype reporting method, was prepared and transcribed by me or under my personal
9	(No response.) MS. KERMAN:	9	and transcribed by me or under my personal
9 10	MS. KERMAN:	9 10	and transcribed by me or under my personal direction and supervision, and is a true and
9 10 11	MS. KERMAN: This is Caren. I'd like to abstain,	9 10 11	and transcribed by me or under my personal direction and supervision, and is a true and correct transcript to the best of my ability
9 10 11 12	MS. KERMAN: This is Caren. I'd like to abstain, please.	9 10 11 12	and transcribed by me or under my personal direction and supervision, and is a true and
9 10 11 12 13	MS. KERMAN: This is Caren. I'd like to abstain, please. MS. GARDNER:	9 10 11 12 13	and transcribed by me or under my personal direction and supervision, and is a true and correct transcript to the best of my ability and understanding.
9 10 11 12 13 14	MS. KERMAN: This is Caren. I'd like to abstain, please. MS. GARDNER: All right. We've got you noted.	9 10 11 12 13	and transcribed by me or under my personal direction and supervision, and is a true and correct transcript to the best of my ability
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9 10 11 12 13 14 15 16 17	MS. KERMAN: This is Caren. I'd like to abstain, please. MS. GARDNER: All right. We've got you noted. MS. KERMAN: Thank you. MS. GARDNER: All those in favor, say did I do	9 10 11 12 13 14 15 16 17	and transcribed by me or under my personal direction and supervision, and is a true and correct transcript to the best of my ability and understanding.
9 10 11 12 13 14 15 16 17 18	MS. KERMAN: This is Caren. I'd like to abstain, please. MS. GARDNER: All right. We've got you noted. MS. KERMAN: Thank you. MS. GARDNER: All those in favor, say did I do that? I did. Okay. That concludes our	9 10 11 12 13 14 15 16 17 18	and transcribed by me or under my personal direction and supervision, and is a true and correct transcript to the best of my ability and understanding.
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9 10 11 12 13 14 15 16 17 18 19 20 21 22	MS. KERMAN: This is Caren. I'd like to abstain, please. MS. GARDNER: All right. We've got you noted. MS. KERMAN: Thank you. MS. GARDNER: All those in favor, say did I do that? I did. Okay. That concludes our regular agenda. We're down to Agenda Item #13, which is any other business?	9 10 11 12 13 14 15 16 17 18 19 20 21 22	and transcribed by me or under my personal direction and supervision, and is a true and correct transcript to the best of my ability and understanding.  September 25, Baton Rouge, Louisiana.  BETTY D. GLISSMAN, CCR
9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	MS. KERMAN: This is Caren. I'd like to abstain, please. MS. GARDNER: All right. We've got you noted. MS. KERMAN: Thank you. MS. GARDNER: All those in favor, say did I do that? I did. Okay. That concludes our regular agenda. We're down to Agenda Item #13, which is any other business? (No response.)	9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	and transcribed by me or under my personal direction and supervision, and is a true and correct transcript to the best of my ability and understanding.  September 25, Baton Rouge, Louisiana.
9 10 11 12 13 14 15 16 17 18 19 20 21 22	MS. KERMAN: This is Caren. I'd like to abstain, please. MS. GARDNER: All right. We've got you noted. MS. KERMAN: Thank you. MS. GARDNER: All those in favor, say did I do that? I did. Okay. That concludes our regular agenda. We're down to Agenda Item #13, which is any other business?	9 10 11 12 13 14 15 16 17 18 19 20 21 22	and transcribed by me or under my personal direction and supervision, and is a true and correct transcript to the best of my ability and understanding.  September 25, Baton Rouge, Louisiana.  BETTY D. GLISSMAN, CCR